

# oO2 BIKE HIRE CONDITIONS



## Bike Hire

Accurate information means accurate bike allocation

If you don't want to bring your own bike on holiday with you don't worry you can hire state-of-the-art Colnago race bikes from oO2!

We are able to assist with "**minor mechanical issues**", and have professional mechanics available locally that can assist with all cycle repairs.

### *Availability of our hire bikes*

**Bike hire** of our Colnago hire bikes is subject to **availability**: We recommend you submit your bike hire request at the time of your booking. Please reserve your bike at least **4 weeks prior to arrival**.

We are able to contact our local bike hire shop and arrange bike hire on your behalf if we are unable to reserve you one of our Colnago bikes. In peak season a bike hire period of at least **6 days** is essential.

### **HIRE CONDITIONS**

Please note that bike hire is subject to availability. The cost of bike hire is charged to your bill at the end of your stay. On collection of your hire bike you are required to sign a hire contract and leave a \$NZ100.00 deposit in CASH for the accessories provided with the bike (this is refunded at the end of your stay when you hand the bike back together with all the accessories).



*Boutique Accommodation and Biking*

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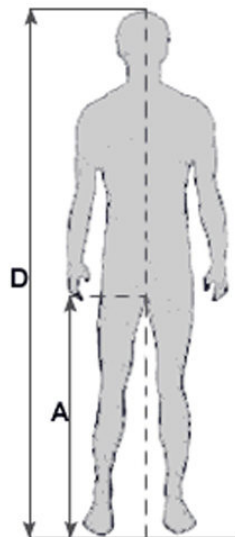


## BIKE HIRE

Taking care of our bikes, and our guests too, is very important to us and we kindly ask that you read and familiarize yourself with the hire conditions described below.

To hire your bike please send us an email to [info@oneorange2.co.nz](mailto:info@oneorange2.co.nz) providing the following measurements and information for each rider:

1. Your height (D) in cm
2. Your inside leg measurement (A) in cm
3. The size of the bike that you ride at home
4. If you require oO2 to provide a ladies saddle
5. If you require oO2 to provide Look Keo
6. If you will be bringing your own saddle
7. If you will be bringing your own pedals



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## **Guests' responsibility**

**1.** The guest is held responsible for the hire bike for the entire hire period and must only use the bike that they have been assigned. If there is need to change it then they must inform a member of oO2 first. Please take utmost care of the bike and return it in the same condition it was received, washed and fitted with the accessories. Any faults or problems with the bicycle must be highlighted immediately.

**2. Bike Set up & Maintenance:** We will attach your own pedals and saddle to the hire bike if requested. This must be done by oO2. Under no circumstances is a guest to undertake any maintenance on the hire bike.

## **3. Theft and damages:**

oO2 will not be held responsible for theft of the bike or any damage caused to it during the hire period. Any breakages or damage to the bicycle or punctures during the hire period are at the guest's expense and will be charged to the credit card used when booking the holiday unless other arrangements are made. Should any of the bicycle accessories be lost during the hire period, they will be charged for at the client's expense.

## **4. Insurance:**

- a)** The bike is only insured against theft if it occurs in the oO2 garage.
- b)** Insurance does not cover injury to the person using the bicycle (accident) or damages caused to the bike itself.

The first \$NZ1,000.00 of all insurance claims must be covered by the guest.

**5. Accessories & Deposit:** For the bike itself and the pump, the saddle bag with tube and the tire lever and the bike computer we will ask a deposit of \$NZ100.00 in CASH, which has to be paid to oO2 on bike pick up. This deposit is refunded at the end of your stay when the bike is handed back equipped with all the accessories.

## **6. Bike recovery in case of accident/breakage:**

In the case of accident or breakage the recovery of the bike is free of charge in the following cases:

- If you are on one of our guided tours.
- If the breakage is due to a structural or mechanical fault of the bike

## **Recovery is at the guest's expense in the following cases:**

- If you are not on one of our guided tours
- If you have your own bike and not a rental bike
- If the accident is not due to a structural or mechanical problem.
- If the reason for recovery is not due to the bike but rather to the cyclist (tiredness, rain, lost - In this case we are likely to send a taxi).



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